



# INTRA EUROPE B.V.

INTERNATIONAAL EXPEDITIEBEDRIJF

Intra Europe, located at Rijksweg 33A / 2988BA Ridderkerk, is responsible for the processing of personal data as shown in this privacy statement.

Contact details:

[www.intra-europe.nl](http://www.intra-europe.nl)

Rijksweg 33a  
2988BA, Ridderkerk

Tel: 0180 492 000

Mike van Sinttruije ( Data Protection Officer of Intra Europe ) can be reached via:

[mvsinttruije@intra-europe.nl](mailto:mvsinttruije@intra-europe.nl)

## Personal data that we process:

Intra Europe processes your personal data provided by you during execution of our services. Data we process contains:

- First and last name
- Sex
- Date of birth
- Address data
- Telephone number
- E-mail address
- Location data
- Bank account number

## Special and / or sensitive personal data that we process:

Our website and / or service does not intend to collect data about website visitors who are younger than 16 years of age. Unless they have permission from parents or legal guardians. However, we cannot check whether a visitor is older than 16 years. We therefore encourage parents to be involved in the online activities of their children, in order to prevent data about children being collected without parental consent. If you have the impression that we have collected personal information about a child younger than 16 years, without this permission, please contact us via [mvsinttruije@intra-europe.nl](mailto:mvsinttruije@intra-europe.nl) and we will delete the related information.

## For what purpose and on which base we process your personal data:

Intra Europe processes your personal data for the following purposes:

- Handling your payment
- Contacting you by phone or e-mail in order /if necessary to carry out our services
- Informing you about changes of our services and products
- Giving you the opportunity to create an account
- Delivering goods and services to you

Intra Europe also processes personal data when legally obliged, e.g. tax administration.





# INTRA EUROPE B.V.

## INTERNATIONAAL EXPEDITIEBEDRIJF

### Automated decision-making:

Intra Europe does not make decisions on the basis of automated processing. These are decisions taken by computer programs or systems, without involving a person (for example, an employee of Intra Europe).

### How long we keep personal information:

Intra Europe does not store your personal data longer than necessary to realize the purposes for which your data is collected.

### Sharing personal data with third parties:

Intra Europe will not sell your information to third parties and will only provide this information if this is necessary for the execution of our agreement with you or to comply with a legal obligation.

### Cookies, or similar techniques, that we use:

Intra Europe uses only technical and functional cookies. Intra Europe also uses analytical cookies that do not infringe your privacy. A cookie is a small text file that is stored on your computer, tablet or smartphone when you first visit this website. The cookies we use are necessary for the technical operation of the website and your ease of use. They ensure that the website works properly and remembers, for example, your preferred settings. We can also optimize our website with cookies. You can opt out of cookies by setting your internet browser so that it does not store cookies anymore. In addition, you can also delete all information previously saved via the settings of your browser.

### View, modify or delete data:

You have the right to view, correct or delete your personal data. In addition, you have the right to withdraw your consent to the data processing or to object to the processing of your personal data by Intra Europe and you have the right to data portability. This means that you can submit a request to us to send the personal data that we have available to you in a computer file to you or another organization mentioned by you. You can send a request for access, correction, deletion, data transfer of your personal data or request for cancellation of your consent or objection to the processing of your personal data to [mvsintruije@intra-europe.nl](mailto:mvsintruije@intra-europe.nl). In order to ensure that the request for access has been made by you, we ask you to send a copy of your ID with the request. Make your passport photo, MRZ (machine readable zone, the strip with numbers at the bottom of the passport), passport number and citizen service number (BSN) black in this copy. This is to protect your privacy. We respond as quickly as possible, but within four weeks, at your request. Intra Europe also wishes to point out that you have the opportunity to file a complaint with the national supervisory authority, the Dutch Data Protection Authority. This can be done via the following link: <https://autoriteitpersoonsgegevens.nl/nl/contact-met-de-autoriteit-persoonsgegevens/tip-ons>





# INTRA EUROPE B.V.

INTERNATIONAAL EXPEDITIEBEDRIJF

## How we protect your personal data:

Intra Europe takes the protection of your data seriously and takes appropriate measures to prevent misuse, loss, unauthorized access, unwanted disclosure and unauthorized modification. If you have the impression that your data is not properly secured or there are indications of abuse, please contact [mvsintruije@intra-europe.nl](mailto:mvsintruije@intra-europe.nl). Intra Europe has taken the following measures to protect your personal data:

- Security software, such as a virus scanner and firewall
- TLS (formerly SSL) We send your data via a secure internet connection. You can see this at the address bar 'https' and the padlock in the address bar.

Intra Europe can change this privacy statement at any time by posting a new version on our website. For the most recent version visit our website [www.intra-europe.nl](http://www.intra-europe.nl)

Version 1 – 22/03/2019



The latest Dutch Forwarding Conditions will be applicable on all our business activities, including the arbitration clause, deposited by the FENEX at the Registry(s) of the District Court(s) in Amsterdam (Rotterdam, Breda and Arnhem). These conditions can be sent on request, or can be found on our website at: [www.intra-europe.nl/en/general-conditions](http://www.intra-europe.nl/en/general-conditions)